

MDL Manufacturing Industries, Inc. Offers You Award-Winning Service Since 1989

Getting to the Core: Values

MDL is about to dig deep and identify our core values that we want to present as a company and what we desire from our employees—It's a cohesive set of values that our customers and friends identify when they think of MDL. Here are two examples of values we have in place:

We value integrity and if we experience a quality problem in the manufacturing process, we honestly inform the customer of the exact nature of the problem. We discuss the actions to eliminate the problem, and the anticipated delivery time the customer can expect.

We value and care about the people in our company, we pay for health insurance, dental insurance, retirement accounts and provide regular raises and bonuses for dedicated staff. We value equality and a sense of family, we wipe out the physical trappings of power, status, and inequality such as executive parking places and offices that grow larger by a foot with every promotion.

We've identified our Mission and our Vision (visit our web site). The next step in the natural progression of growth and maturity is Core Values. When you notice it, let us know. That way, we know that our Core Values investment is working.

When it Matters Most

When it comes down to it, saving a life is priceless. It's humbling to be reminded that the parts we manufacture do that on a daily basis for deployed troops, not to mention the 15,000 Rhino kits referenced in the letter. On the manufacturing floor, we are most concerned that parts meet the customer's specifications but we forget, or are uninformed, as to what the end use is. MDL was reminded recently. It warms our hearts to get feedback like this from our customers—not the guys who order the parts—but the end users:

Hello Andy,

Here are the pics we spoke of on the phone the week before last. I apologize for the delay, I had to get them approved by my old chain of command. These are the ones they gave me permission to send but you can clearly see the HUMVEE has been partially reassembled after taking a direct rollover of an anti-tank mine (no one was hurt even though it tore the front of the vehicle off!!) The piece of metal I am holding is actually a piece of shrapnel (most people don't think of shrapnel as something that could cut a man in half but this is the kinda stuff that impacts your kits with incredible energy). In another pic you can see one of our RG-31's with the rhino kit on it. The large vehicle you see is the Buffalo, this is the bread and butter of our rout clearance mission. And finally the pic of me is on mission with the new (at that time) frag-5 kit. Again I would like to thank you guys for making a quality product that saves soldiers lives on a daily basis.

*Regards,
Chris Henick*



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Employee Spotlight



Dave Miller recently joined the MDL team. Dave holds two degrees from Penn State University: a Bachelors Degree in Electro Mechanical Engineering Technology and a Masters Degree in Industrial Engineering with a emphasis in Manufacturing. His technical skills and experience will be used to characterize our laser welding service.

Dave is taking on the role of advisor to a team of four PSU Engineering Seniors who are participating in the Senior Challenge. They will be studying the variables and parameters of select metals in the laser welding manufacturing process.

Did you know?

Jason Spencer is at it again. He received another OFI (Opportunity For Improvement) award. We'll share that in our next issue.

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